

TOP CARE LIFESTYLES INDIVIDUAL OUTCOMES POLICY

Standard 3: Individual Outcomes

Each person is supported to exercise choice and control over the design and delivery of their supports and services.

Overview

Every person has the right to make their own decisions and to have choices which enable them to fully participate in their community. Fundamental to achieving individual outcomes are person centred approaches to planning and support. The person with a disability is central to planning and decision making to achieve their preferred lifestyle while remaining healthy and safe.

POLICY STATEMENT

Top Care Lifestyles promotes and implements flexible and responsive supports and services where people with a disability, their families, carers and advocates are at the centre of decision making and that each person exercises control in the services and supports they receive.

In accordance with the person's wishes, Top Care Lifestyles will ensure that families, carers, advocates, significant others and service providers are actively included in the planning process to support their ongoing involvement in the person's life, and to encourage and assist growth of the person's networks and community engagement.

Top Care Lifestyles will offer information that reflects a range of options and which draws on broader family, cultural and religious networks and community organisations that enable a person to explore what is possible.

As people with a disability are looking for the same opportunities as everyone else in the community, they make choices and have experiences that may involve risk. Top Care Lifestyles will balance the person's freedom of choice with their duty of care and dignity

of risk responsibilities in planning processes, so that if a person wants to try different things they are able to do so.

Top Care Lifestyles will utilise planning practices which focus on the person's strengths, interests and changing needs throughout their life stages.

To maximise outcomes for people receiving services from Top Care Lifestyles, planning and service delivery will be responsive to diversity, taking into account each person's individual needs and preferences.

Definitions

Duty of care: The obligation to take reasonable care to avoid injury to a person whom it can be reasonably foreseen might be injured by an act, or omission.

Dignity of risk: The belief that each person with a disability is entitled to experience and learn from life situations even if these, on occasion, may be a threat to their well-being.

Diversity includes age, gender, culture, language, faith, sexual identity, relationship status, disability type and other factors.

Legislation

Top Care Lifestyles recognises that it has legislative obligations, which are monitored and maintained.